Council (Council Tax)

Thursday 27 February 2014

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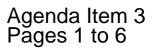
| Item on Summons | Document/Subject | Document Pages |
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| 3. | MAYOR'S ANNOUNCEMENTS The list of Mayoral Engagements is attached. | 1 - 6 |
| 4. | PROCEDURAL MOTIONS The Procedural Motion to be proposed for Items 7-12 is attached. | 7 - 8 |
| 6. | PUBLIC QUESTIONS * Four questions have been received from members of the public. | 9 - 12 |
| 7. | CORPORATE PLAN 2014/15 The recommendation from the Overview and Scrutiny Committee held on 25 February 2014 and a proposed amendment from the Labour Group are attached. | 13 - 18 |
| 8. | FINAL REVENUE BUDGET 2014/15 AND MEDIUM TERM FINANCIAL STRATEGY (MTFS) 2014/15 TO 2016/17 Proposed amendments from Councillor Bond / Councillor Noyce and the Labour Group are attached. | 19 - 24 |
| 9. | CAPITAL PROGRAMME 2014/15 TO 2017/18 Proposed amendments from Councillor Bond / Councillor Noyce and the Labour Group are attached. | 25 - 26 |
| 20. | RECOMMENDED CONSTITUTIONAL CHANGES A proposed amendment from the Labour Group is attached. | 27 - 28 |
| 21. | QUESTIONS WITH NOTICE * Four questions have been received from Members of Council | 29 - 32 |

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LONDON

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LONDON BOROUGH OF HARROW MAYORAL ENGAGEMENTS 27 February 2014



I have carried out the following engagements since the Council Meeting on Thursday 14th November 2013:-

| Attended the Mayoress' Committee Christmas Fair |
|--|
| Attended Inter Faith Week Service at Kol Chai Synagogue |
| Attended the Mayoress' Committee Ball |
| Attended Inter Faith Week Sunday Service at Hatch End Free Church |
| Attended RoadPeace's World Day of Remembrance for Road Traffic Victim in St. James |
| Church, Piccadilly |
| Attended HYM's Symphonic Winds & Steel Concert |
| Attended West Harrow Station's Centenary Celebration |
| Attended LB Hillingdon's Special Tour of the Famous Battle of Britain Operations Room |
| Attended White Ribbon Day Event |
| Attended LB Harrow's Heroes Award Ceremony |
| Hosted Council Visit by Kingsley High School |
| Attended Citizenship Ceremony |
| Attended Harrow Inter Faith Week Celebration |
| Attended Connaught Opera's "With a Song in My Heart" Concert at Whitehall Place |
| Attended St George's Catholic Primary School's Celebration of Cultural Diversity Evening |
| Attended Official Opening of Carpet Link |
| Attended Harrow Mencap & Harrow School's Concert |
| Hosted Visit by Out & About Group |
| Attended Citizenship Ceremony |
| Attended Black History Month Event |
| Attended Pinner & Northwood Business Club's Pinner Panto Event |
| Attended Pinner & Northwood Business Club's Pinner Pantomime Evening & Switching of |
| Christmas Lights |
| Official Opening of New & Refurbished Library at Welldon Park Junior School |
| Attended Mayor's Charity Fund Meeting |
| Attended Disability Arts Festival Event at Harrow Arts Centre |
| Attended Eruv Dedication Service & Luncheon at Belmont United Synagogue |
| Attended The Disability Foundation's Annual Indulgence Day |
| Attended LB Harrow's Festive Light Switch On |
| Attended Jain Network's Special Christmas Lunch |
| Attended Town Carols at Harrow School |
| Attended Stanmore Synagogue's Hannukah Ceremony |
| Hosted Staff Drop-In for Advent |
| Hosted Mayoral Reception |
| Attended LB Harrow's Create Awards Ceremony |
| Attended Debbie Dye's Photography Exhibition |
| Attended MHA Stroke Club's Christmas Party |
| Attended Mind in Harrow's AGM |
| Attended Metropolitan Police Service's Harrow Borough Christmas Carol Concert |
| Attended Home Group Housing Association's Christmas in the Community |
| |

| 7 December 2013 | Attended Christmas Party at Knights Court Nursing Home |
|--------------------------------------|--|
| | Attended Harrow United Deaf Club's Christmas Party |
| | Attended Temple of Praise's Fundraising Event |
| 9 December 2013 | Attended Thursday Yoga Group's Cheque Presentation to St Luke's |
| | Hosted Staff Drop-in for Hanukkah |
| | Attended Black History Month Event |
| 10 December 2013 | Attended Harrow Christmas Care's Community Christmas Lunch |
| | Attended Black History Month Event |
| 12 December 2013 | Attended Cannon Lane School's Christmas Carol Service |
| | Attended Hatch End High School's Senior Citizens' Christmas Tea Party |
| | Attended Tenant Representative Social Event |
| 13 December 2013 | Attended Orley Farm School's Carol Service |
| 14 December 2013 | Hosted Africa Fair Fundraising Event |
| | Attended Reception for Mayor of Douai |
| 15 December 2013 | Attended Flash Musicals Christmas Show |
| | Attended Christ Church Roxeth's Carol Service |
| 16 December 2013 | Attended Launch of Carramea Community Resource Centre |
| To December 2013 | Attended CID Christmas Carols Service |
| 17 December 2013 | Attended Sacred Heart College's Charity Photocall |
| 17 December 2013 | Attended Harrow Mencap's Snack Lunch Fundraising & Music Event |
| | Attended Grand Opening of Dunkin' Donuts |
| | Hosted Visit by Choir of St John's Church, Greenhill |
| | Attended St Dominic's Sixth Form College's Christmas Carol Service |
| 18 December 2013 | Attended St Dominic's Sixth Porn College's Christmas Carol Service |
| 18 December 2013 | Attended Fitzroy House's Christmas Celebration |
| | Attended Photocall & Tour to mark the 100 th Anniversary of Opening of Former Middlesex |
| 19 December 2013 | Guildhall Building |
| | Attended LB Harrow's Housebound Library Service |
| | Attended Barclays Bank's Christmas Community Party |
| | Attended Citizenship Ceremony |
| 20 December 2013 | Attended The Sleeping Beauty Community Programme at Harrow Arts Centre |
| 21 December 2013 | Hosted Visit by Wheat Mentor Support Trustees |
| 21 December 2013 22 December 2013 | Attended Good News Church's Carols by Candlelight Service |
| 23 December 2013 | |
| 23 December 2013 | Hosted Reception for Volunteers at the Mayoress' Ball |
| 28 December 2013 | Attended Black History Month Event |
| 30 December 2013 | Attended Diamond Radio Station's Fundraising Event |
| | Attended Tamu Pye LHU Sangh UK's Llosar (Year of the Horse) Event |
| 1 January 2014 | Attended London New Years Day Parade |
| 2 January 2014 4 January 2014 | Attended Citizenship Ceremony Attended Harrow United Deaf Club's Chinese New Year |
| 4 January 2014 | |
| 6 January 2014 | Attended Tamu Samaj UK's Nepali New Year Celebration |
| | Attended Cocktail Reception to Celebrate Nepal-UK Friendship Day at Embassy of Nepal |
| 7 January 2014 | Attended Mayoress' Committee Meeting Attended ABF's AGM |
| 0 January 2014 | |
| 9 January 2014 | Attended Citizenship Ceremony |
| | Attended The Chameleons Amateur Dramatic Society's "Snow White & the Seven Dwarfs" 2 |

| | Annual Pantomime |
|-----------------|--|
| 11 January 2014 | LB Harrow's Everyone Active's First Family Open Day Event at Harrow Leisure Centre |
| | Attended The Lord Mayor's Children's Fancy Dress Party |
| | Attended A Concert Performance of the Pantomime "The Pied Piper of Hamelin" |
| 12 January 2014 | Attended the 920 th Anniversary of the Consecration of St. Mary's Celebration |
| 13 January 2014 | Hosted Staff Drop-in for Epiphany/Orthodox Christmas |
| | Hosted Mission Dine Club Reception |
| | Attended Black History Month Event |
| | Attended The Service, Interment & Reception for Mr Charlie Harris former Editor of Harrow |
| 14 January 2014 | Times |
| | Attended LB Harrow's Public Health & Third Sector Potential CIC's Launch of Healthy Living |
| | Schools Project at Weald Junior School |
| 15 January 2014 | Attended One Housing Group's Private Tour Event of Canning Point, Canning Road |
| | Attended LB Harrow's Public Health & Third Sector Potential CIC's Launch of Healthy Living |
| 16 January 2014 | Schools Project at Norbury School |
| | Attended The London Government Dinner |
| | Attended LB Harrow's Public Health & Third Sector Potential CIC's Launch of Healthy Living |
| 17 January 2014 | Schools Project at Earlsmead Primary School |
| | Attended LB Harrow's Public Health & Third Sector Potential CIC's Launch of Healthy Living |
| | Schools Project at Kenmore Park Infant & Junior School |
| 18 January 2014 | Hosted a meeting with Muslim Community |
| | Attended The Haven Residential Care Home's 1 st Anniversary Tea Party |
| | Attended Harrow Tamil Community Association's Tamil Thai Pongal Harvest Festival |
| 19 January 2014 | Attended Ground-Breaking Ceremony at The Salaam Centre |
| 20 January 2014 | Attended The Mayor of London's Holocaust Memorial Day Ceremony |
| 22 January 2014 | Attended India Republic Day Celebration at the Jaspar Centre |
| | Attended the Launch of Metro Bank |
| 23 January 2014 | Attended Blenheim CDP's 50 th Anniversary Event at House of Lords |
| 24 January 2014 | Attended Citizenship Ceremony |
| 25 January 2014 | Attended Hand in Hand Ladies Charity's Dinner & Fashion Show event at The Abbey Manor |
| 27 January 2014 | Hosted a Visit by Representatives from Diamond Radio |
| | Attended Black History Month Event |
| 28 January 2014 | Attended Alexandra School Assembly |
| | Attended LB Harrow's Holocaust Memorial Day Event |
| 29 January 2014 | Attended London Boroughs Mayors Portrait Project's Photoshoot |
| | Attended Rotary Club of Edgware & Stanmore's Young Chef Competition |
| | Attended Rotary Club of Northwick Park's Dinner Meeting |
| 30 January 2014 | Attended The University of Westminster's 175 th Anniversary Service of Thanksgiving |
| 1 February 2014 | Attended Inter-generational Family Fun Evening |
| 2 February 2014 | Attended Bakespot's Pop-up Victorian Afternoon Tea |
| 4 February 2014 | Hosted Staff Drop-in for Chinese New Year |
| | Hosted Council Visit by St. Dominic's Sixth Form College |
| | Visited 1454 (Harrow) Sqn ATC |
| 5 February 2014 | Attended ABF's Krispy Kreme Coffee Morning |
| | Attended Holocaust Memorial Day at Northwood & Pinner Liberal Synagogue |
| 6 February 2014 | Attended Private Informal Viewing of New Temporary Exhibitions at Harrow School |
| | |

| | Attend Citizenship Ceremony |
|------------------|--|
| | Hosted Visit by Rainbows & Brownies |
| | Attended Hatch End High School's "Grease" Production |
| 7 February 2014 | Attended Home-Start Barnet's Launch of Satellite For Vulnerable Families with Young |
| | Children |
| 10 February 2014 | Hosted Reception for Mission Dine Club |
| | Attended Black History Month Event |
| 11 February 2014 | Visited Welldon Activity Group Day Care Centre at Trinity Church |
| | Attended Harrow Music Services' Guitar Festival Concert |
| 12 February 2014 | Hosted Council Visit by Shaftesbury School |
| | Attended Clarins Gold Salon VIP Launch Party |
| 13 February 2014 | Attended Citizenship Ceremony |
| 15 February 2014 | Attended Hatch End Masorti Synagogue's Normal Saturday Service |
| | Attended HOD Speakers Club's Planning Meeting for Special Toastmasters |
| 17 February 2014 | Hosted Visit by International Siddhashram Group |
| 18 February 2014 | Attended Healthy Snack's Event |
| | Hosted Visit by Romanian MP Mr Dan-Padu Zatreanu |
| | Hosted Fairtrade Summit |
| 19 February 2014 | Attended LB Harrow's Children & Families' Achievement Award Ceremony for Children |
| , | Looked After |
| 20 February 2014 | Hosted London New Year's Day Parade Reception |
| 21 February 2014 | Attended Star TV Channel General Interview |
| | Attended Leo Hendon's Charity Dinner & Dance |
| 22 February 2014 | Attended Cllr Krishna James' "Get Together Event" |
| 23 February 2014 | LB Barnet's Annual Civic Service |
| 24 February 2014 | Attended Black History Month Event |
| 25 February 2014 | Attended Rotary in London's Rotary Technology Tournament at Bentley Wood High School |
| | Attended African Histories Revisited Launch of Resources at House of Commons |

I was represented by The Deputy Mayor on the following occasions:-

| 15 February 2013 | Attended Pinner Rotary Club's Bollywood Evening | | |
|------------------|--|--|--|
| 21 November 2013 | Attended Celebration of Martin Luther King's 1963 Speech Event | | |
| 22 November 2013 | Attended 4Networking Harrow's Fortnightly Breakfast Meeting | | |
| 26 November 2013 | Attended Harrow Music Service's Band Festival | | |
| 28 November 2013 | Attended Citizenship Ceremony | | |
| 30 November 2013 | Attended Harrow in Europe's Christmas Brunch | | |
| 3 December 2013 | Attended Henry Paul Funeral Directors of Ickenham's Memorial Service | | |
| 5 December 2013 | Attended Citizenship Ceremony | | |
| 7 December 2013 | Attended Harrow Philharmonic Choir's Choral Concert | | |
| 10 December 2013 | Attended Young Enterprise's Interims Event | | |
| 13 December 2013 | Attended Friends for Friends (1:1) Club's Christmas Party | | |
| 14 December 2012 | Attended Lohana Community North London Mahila Mandal's Special Needs People's | | |
| 14 December 2013 | Christmas Party | | |
| 17 December 2013 | Attended Harrow Volunteer Police Cadet Unit Metropolitan Police Services' Annual Cadet | | |
| | Opening Evening | | |
| 19 December 2013 | Attended Friends & Neight | | |

| 22 December 2013 | Culver Church's Carols by Candlelight Service |
|------------------|--|
| 16 January 2014 | Attended Citizenship Ceremony |
| | Attended Pinner Synagogue to meet the Albanian Ambassador |
| 22 January 2014 | Attended Greater London Authority's Launch of Health & Well-Being Event |
| 27 January 2014 | Attended Holocaust Memorial Day Trust's Holocaust Memorial Day Event |
| 28 January 2014 | Attended Citizenship Ceremony |
| 31 January 2014 | Visited the Mayor of Brent |
| | Attended Stanmore & District Alpine Explorer Scouts Annual Presentation & Awards |
| | Evening |
| 1 February 2014 | Attended St Luke's Roman Catholic Church's 100 th Year's Centenary Mass |
| 9 February 2014 | Attended London Youth Games Indoor Cricket Girls Qualifiers |
| 10 February 2014 | Attended Private Informal Viewing of New Temporary Exhibitions at Harrow School |
| 13 February 2014 | Attended LB Hillingdon's International Dining at Uxbridge College |
| 14 February 2014 | Attended "Les Miserables" School Production at Rooks Heath College |
| 21 February 2014 | Attended LB Hillingdon's Central Band of the RAF in Concert |
| | |

I was represented by Honorary Alderman and Past Mayors on the following occasions:-

| 25 November 2013 | Attended Harrow Music Service's Band Festival |
|----------------------|--|
| 28 November 2013 | Attended Virgin Money Giving Event for Local Charities |
| 30 November 2013 | Attended Maths Masterclass Celebration at Bentley Wood High School |
| 8 December 2013 | Attended Mahavir Foundation's Annual Day Function |
| | Attended The 2000 Sports & Social Club's Annual Christmas Party |
| | Attended HYM's Philharmonic Orchestra Concert |
| 12 December 2013 | Attended Citizenship Ceremony |
| 15 December 2013 | Attended HYM's Christmas Concert |
| 21 December 2013 | Attended Harrow Mencap's Christmas Bazaar, Play & Carols |
| 14 January 2014 | Attended Centre for Turkey Studies' British Kebab Awards at Park Lane Sheraton Hotel |
| 16 January 2014 | Attended Jack Petchey Foundation's Harrow Schools Achievement Awards |
| 26 January 2014 | Attended Brent Indian Association's India's Republic Day Flag Hoisting Ceremony |
| 31 January 2014 | Attend Harrow Association of Disabled People's Bollywood Night |
| 1 February 2014 | Attended London Youth Games Indoor Cricket Boys Qualifiers |
| 27 February 2014 | Attended Citizenship Ceremony |
| | Attended Mahatma Gandhi Foundation's Mahatma Gandhi Nirvan Day |
| The following Harrow | Residents received Awards in the Queen's Birthday Honours List:- |

Mrs Siobhan Freegard, OBE

Mrs Ann Swinson, BEM

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ITEMS 7 - 12 - CORPORATE PLAN REVENUE BUDGET CAPITAL PROGRAMME HRA TREASURY MANAGEMENT STRATEGY/PRUDENTIAL INDICATORS ANNUAL PAY POLICY STATEMENT

THIS NOTE REFLECTS A CONSENSUS BETWEEN THE POLITICAL GROUPS ON THE PROCEDURES THAT WILL APPLY FOR THE DETERMINATION OF THE COUNCIL'S BUDGET, COUNCIL TAX AND CORPORATE PLAN.

- **OPENING** The Leader will move the Cabinet Recommendations and the Mayor will then call for amendments.
- **AMENDMENTS** The Political Groups may then move and second any amendments.
- **JOINT DEBATE** It is desirable that the Council should hold one comprehensive debate on its budget and Items 7 12, so <u>all</u> amendments will be considered to have been moved together.
- **ADJOURNMENT** Should significant amendments be received the Mayor may propose an adjournment of up to thirty minutes to allow Members to read and assimilate the detail of any amendments.

EXTENDEDUp to three identified Members of each Group will be allowed a total ofSPEECHES20 minutes to talk to the recommendation and respond to any
amendments. The order will be as follows:

- (1) Conservative (20 minutes)
- (2) Labour (20 minutes)
- (3) Independent Labour (20 minutes)

DEBATING RULES All other speakers will be restricted to the usual **3 minutes**. To conclude the debate the Groups will be allocated **1 winding-up speech** of **5 minutes**, in the following order:

- (1) Independent Labour
- (2) Labour
- (3) Conservative

VOTING ONFollowing the final winding-up speech, the Council will immediately**AMENDMENTS**move to voting on the amendments. NO further debate will take place
between the voting on the amendments.

The amendments will be voted on in the following order:

- (1) Liberal Democrat / Independent
- (2) Independent Labour
- (3) Labour
- (4) Conservative

One separate vote will be taken on each amendment. If any amendment is carried it becomes the substantive proposal.

Following votes on each amendment the Council Meeting will have either:

- if an amendment has been carried, a new substantive Budget / Council Tax proposal / Corporate Plan proposal; or
- if no amendment has been carried the original Recommendations.

DETERMINATION A new substantive Budget/Council Tax proposal (if an amendment has been carried) or the Cabinet Recommendation **if not amended** will be put to a formal vote of the Council to be adopted, without further debate.

SUSPENSION OF COUNCIL RULES The procedures set out above vary the rules regarding the moving of a recommendation from the executive, and the rules of debate. Council will be assumed to have endorsed under Rule 25.1 the partial suspension of the relevant rules for the limited purposes of items 7 – 12 on the Summons, taken as a single item.

-

COUNCIL MEETING

27 FEBRUARY 2014

QUESTION WITH NOTICE

A period of up to 15 minutes is allowed for the asking of written questions by Members of Council of a Member of the Executive or the Chairman of any Committee.

Questioner: Norman Stevenson

Asked of: Councillor Tony Ferrari (Portfolio Holder for Finance)

Question 1:

"Do you think it's important that care and attention are taken when drafting a budget?"

-

COUNCIL MEETING

27 FEBRUARY 2014

QUESTION WITH NOTICE

A period of up to 15 minutes is allowed for the asking of written questions by Members of Council of a Member of the Executive or the Chairman of any Committee.

Questioner: Richard Almond

Asked of: Councillor Susan Hall (Leader of the Council and Portfolio Holder for Community Safety and Environment)

Question 2:

"Are you satisfied with the level of consultation that has been carried out on the budget?"

-

COUNCIL MEETING

27 FEBRUARY 2014

QUESTION WITH NOTICE

A period of up to 15 minutes is allowed for the asking of written questions by Members of Council of a Member of the Executive or the Chairman of any Committee.

Questioner: Sajid Khokher

Asked of: Councillor Susan Hall (Leader of the Council and Portfolio Holder for Community Safety and Environment)

Question 3:

"As a resident of Roxbourne for the last 25 years I would like to ask the cabinet member responsible for environment why there are so many pot holes on Rayners Lane and surrounding streets in Roxbourne ward, I would like to know what the Council's immediate plan of action is to ensure these pot holes do not keep reoccurring?"

-

COUNCIL MEETING

27 FEBRUARY 2014

QUESTION WITH NOTICE

A period of up to 15 minutes is allowed for the asking of written questions by Members of Council of a Member of the Executive or the Chairman of any Committee.

Questioner: Christopher Baxter

Asked of: Councillor Susan Hall (Leader of the Council and Portfolio Holder for Community Safety and Environment)

Question 4:

"Can the Leader describe the measures being put into place by her administration's Budget to assist Harrow's more vulnerable residents?"



OVERVIEW AND SCRUTINY COMMITTEE



25 FEBRUARY 2014

| Chairman: | * Councillor Jerry Miles | |
|---------------------------------|--|---|
| Councillors: | * Sue Anderson * Marilyn Ashton * Mano Dharmarajah * Chris Mote | * Phillip O'Dell * Bill Phillips * Anthony Seymour † Yogesh Teli |
| Voting Co-opted: | (Voluntary Aided) Mrs J Rammelt Reverend P Reece | (Parent Governors) † Mrs A Khan |
| Non-voting Co-opted: | Harrow Youth Parliament Representative | |
| In attendance: (Councillors) | Paul Osborn | Minute 483 |

- * Denotes Member present
- † Denotes apologies received

RECOMMENDED ITEMS

483. Corporate Plan

The Committee received a report which contained the proposed Corporate Plan for 2014-15 which set out the Council's strategic direction, vision and priorities for the year ahead.

The Chair advised the Committee that the report had already been considered by the Cabinet and that the Corporate Plan would be finalised at the Council meeting on 27 February 2014. The Committee were being asked to provide comments that would be forwarded to the Council meeting.

The Portfolio Holder for Communications, Performance and Resources introduced the report and made the following points:

- The Corporate Plan set out the priorities for the Council for 2014/15 as Cleaner, Safer and Fairer;
- The evidence bases that had been utilised as part of preparing the Corporate Plan included the results from the last Place Survey, the Let's Talk consultation conducted with residents by the Labour administration in 2010, the Reputation Tracker conducted by the Council and call volumes in Access Harrow;
- In the Place Survey results, residents had identified tackling crime and having clean streets as their most popular priorities. These two areas were also identified by residents as requiring improvement;
- The Let's Talk consultation conducted by the Labour administration in 2010 had demonstrated that the majority of respondents had supported the priority of 'keeping neighbourhoods clean, green and safe'. Half of respondents had also stated that this was the single top priority;
- The Reputation Tracker had provided evidence that if the Council acted on the concerns of residents, this would result in improved satisfaction with the Council.

A Member queried whether the views provided by residents were actually a perception of residents related to a service that they had received in a specific area. This therefore might not be an accurate representation and may highlight the importance of universal services against those less well used services such as adult social care. The Portfolio Holder responded that the Reputation Tracker was designed to try and address this issue by the use of open ended questions, identifying what they were most concerned about and their subsequent views. In preparing the priorities within the Corporate Plan, it was intended that these priorities were focused on the needs of residents.

A Member commented that his recent experience of a family member using services provided by the Council in relation to Adult Social Care had been fast, clean and efficient. The Portfolio Holder responded that Adult Social Care had been greatly improved within the Council since the previous Commission for Social Care Inspectorates' inspection regime and this was due to the success of the current and previous administration. However it was important to remember that the costs of the service continued to increase and this was a real challenge for the future.

A Member asked whether the size of a particular service could result in any opinions about it being biased. The Portfolio Holder responded that care was

14

required on this and whilst data and figures were important when assessing service delivery for small teams, this should not be used exclusively and further considerations were required.

A Member queried how many residents had utilised the Grant to Move scheme. The Divisional Director of Strategic Commissioning advised that he would obtain this information and circulate it to Members after the meeting.

A Member commented that he was pleased that the Corporate Plan placed emphasis on an effective and efficient organisation. The Portfolio Holder advised that a key challenge in relation to this was the Council's IT infrastructure. There had been major issues encountered and the Council was assessing its future options in terms of re-procurement. It was essential that the Council did this correctly for the future and cross party consensus would be sought. It was also important for the Council to ensure that its procurement processes were correct and ensuring that its performance management systems measured its delivery. The Portfolio Holder acknowledged that care was needed in the use of targets and the interpretation of performance information.

A Member also commented that it was to be commended that the Corporate Plan was succinct, contained all relevant information and was easy to read. Another Member commented that it was heartening to see that residents were being treated as customers within the Corporate Plan and were being valued. This was reflected in the whole ethos of the Council. There was also evidence to suggest that if there was a cleaner environment, it would lead to less crime. The Portfolio Holder responded that in terms of perception this was undoubtedly true. The Portfolio Holder then spoke about Access Harrow and highlighted that the perception of residents in relation to the length of time it took to resolve their issue changed depending on the response they had received. It was also important to recognise that in some services, there were no performance indicators and this was something that had to be corrected and these provided useful information and their analysed aided to make informed decisions.

A Member of the Committee commented that there was an issue to correct when ringing the Council in that the automated voice recognition system sometimes did not recognise relevant services or names when residents called. The Portfolio Holder responded that the system was continuously developed and is dependent upon the correct contact information being available on the central database. Its performance increased day by day.

A Member also asked how information was recorded by Access Harrow. The Portfolio Holder advised that all contacts were recorded on a Customer Relationship Management system which categorised calls into service areas and the type of call. The data received was also sent to Improvement Boards to identity any areas for development.

A Member emphasised that targets and statistics were sometimes misrepresented and that it was important to take this into account. Residents had recently told her that calls made to Adult Social Services were not responded to. The Portfolio Holder replied that he would investigate the issue. It was important that any call made to the Council was answered and logged. In relation to targets, it was important in the first instance to ensure that the right targets were set. This is why it was important to have an understanding of the wider issues.

Resolved to RECOMMEND: (to Council)

That the Committee's comments be considered.

(Note: The meeting, having commenced at 7.30 pm, closed at 8.30 pm).

(Signed) COUNCILLOR JERRY MILES Chairman

Corporate Plan - Update for 2014/15

This is a time of unparalleled challenge, and opportunity, for both the Council and our local residents who we serve. This update to the Corporate Plan sets out the vision that will drive the Council's work over the coming year in preparation for further cuts to our funding from Central Government post 2015.

In 2010 we had to cope with the swingeing cuts of £62 that were imposed on Local Councils by Central Government over 4 years. This increased in Harrow to £75 million - 40% of our controllable budget - due to demographic pressures and increased demand for our services. Harrow has also suffered from having a historically low grant from central Government, compared to other London Councils.

Despite the unprecedented financial and demographic challenges we faced, this Council has been at the forefront of sector-led improvement, defending and enhancing front-line services and winning the accolade of the Council of the year award in 2011 - in recognition for our low cost, high performing, innovative council.

In Harrow, levels of inequality exist which are absolutely unacceptable. Our budget challenge remains stark, while at the same time demand for our services is rising. The impact of the reduction we are facing in our grant from central Government will leave a budget gap of around £25 million in 2015/16, with a further gap of around £20 million in 2016/17, and it could get worse.

We believe that it is fundamentally right that we ensure that the Council priorities are underpinned by fairness for all in these tough economic times. It is important for us to continue to work together with the community to improve the quality of life for all our residents, our families andour young people.

We must focus on our absolute commitment to do all we can to tackle the disparities that exist – in particular in terms of economic achievement, child poverty, health and wellbeing. We will stand up for those in need; especially targeting more support for carers and tackling the increase in domestic violence across our Borough.

At the same time, we are in aperiod of almost unparalleled economic opportunities that have the potential to significantly raise the aspirations and life chances of all our young people.

We have to change the way we deliver our services - critically evaluating everything we do and finding new, innovative solutions with our partners. Crucially we will seek to empower and inspire local people to build upon the many assets that exist at the heart of all our communities.

We give a commitment to you all; we will help families affected by the Cost of Living Crisis and stand up for Harrow, its businesses and residents.

We will use our position within Harrow to support the creation of jobs and apprenticeships, to support our young people in to work. To deal with our housing crisis we will work together to build more affordable homes and tackle rogue landlords. To support local businesses we will provide a period of free parking in our District Shopping Centres. To help clean up Harrowwe will introduce on the spot fines for littering in our streets. Our staff do a magnificent job and are our greatest asset. We are proud that we ensured Harrow Council pays the 'London Living Wage' to its employees. We will aimto have our contractors offer the London Living Wage to all theiremployees, as well as offering apprenticeships and training opportunities foryoung people; and all of our businesses avoid employing people on zero-hours contracts.

This new way of working is vital as we look to the future.

This Corporate Plan provides the blueprint for the next stage in our improvement journey – "**Working together, our Harrow, our community**'. This is the vision for Harrow that the council is working towards in partnership with key public sector organisations, residents, businesses, community and voluntary groups in the borough.

Serving our residents with openness, honesty and pride.

David Perry Leader Labour Group

Proposed: Cllr David Perry Seconded: Cllr Sachin Shah

Amendment to the Conservative budget – Thursday, Agenda Item 8 2014 2014

Under our proposals the £400,000 of <u>capital</u> allocated for spending on replacement waste bins would be spent elsewhere instead. Also under our proposals the £100,000 of <u>revenue</u> allocated to publicity and support staff costs for further spending on Neighbourhood Champions would be reallocated and in addition we would take £105,000 from the central revenue (Base Budget) contingency meaning a reduction from £1.171m to £1.066m.

We propose to allocate £175,000 of <u>capital</u> to upgrade the ticket issuing machines in the borough's car parks so that they, like the proposals in your budget for on street machines, are equipped with the touch pad technology to enable vehicle registration number plate details to be entered. This will extend the benefits, fairly, to both on and off street parking across the borough.

We also propose to allocate £15,000 of <u>capital</u> to meet the cost of the statutory consultation in order to pursue changes to the parking charge tariffs in order to usher in a borough wide free parking period, but significantly to put to an end, once and for all, to the discriminatory and unfair set of parking charges that currently exist throughout the borough of Harrow.

To achieve this we propose to allocate £205,000 of <u>revenue</u> to offer 30 minutes free parking across the borough of Harrow instead of the planned 20 minutes free parking. This would apply to on street parking areas with immediate affect, and subject to the above mentioned statutory consultation, would then be extended to the off street parking sites.

We believe, most strongly, that our amendments to your budget contribute to your desired fairer agenda and will be welcomed by residents and shopkeepers, alike.

Proposer: Cllr James Bond

Seconded: Cllr Chris Noyce

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Labour Amendment to Item 8. Revenue Budget

Labour's Alterative budget

Growth Items

| Ref | ltem | <u>14/15 (£k)</u> | <u>15/16 (£k)</u> |
|-------------|---|-------------------|-------------------|
| G1 (Labour) | Welfare reform contingency fund | 500 | |
| G2(Labour) | Money to organisations who deal with domestic violence | 100 | |
| G3 (Labour) | Celebrating Harrow's 25k carers - A thank you event for our carers | 20 | |
| G4 (Labour) | Additional Planning enforcement | 100 | |
| G5 (Labour) | Funding for under 1 sky | 25 | |
| G6 (Labour) | Skips for people who want to clear up alleyways. | 50 | |
| G7 (Labour) | Grow community pay back, to clean up Harrow | 50 | |
| G8 (Labour) | Review into the senior management at the council | 140 | 140 |

Savings items

| Ref | ltem | <u>14/15 (£k)</u> | <u>15/16 (£k)</u> |
|---|------------------------|-------------------|-------------------|
| S1 (Labour) | Management | -200 | -70 |
| . , | reductions in | | |
| | Environment and | | |
| | enterprise | | |
| S2 (Labour) | Enhance biodiversity | -275 | |
| | in our parks and help | | |
| | mitigate flood risks | | |
| S3 (Labour) | Hatch End Library | -59 | -57 |
| , , | Maintain scheme as | | |
| | agreed in contract | | |
| S4 (Labour) | Reduced and | -50 | |
| | remove some council | | |
| | committees | | |
| S5 (Labour) | Reduction in | -156 | |
| | Council's | | |
| | contribution to public | | |
| | health budget | | |
| S6 (Labour) | Maintain NC | -100 | |
| | champion budget at | | |
| | 13/14 level | | |
| S7 (Labour) | Delete the post of | -120 | |
| | divisional director of | | |
| | planning | | |
| S8 (Labour) | Reduce by 10% the | -25 | |
| | per councillor | | |
| | payment for group | | |
| | offices | | |
| S9 (Labour) | Inflation provision to | | -250 |
| | 1% in 15/16 onwards | | |
| S10 (Labour) | Smarter procurement | | -500 |
| | | | |
| S11 (Labour) | close loss making | | -100 |
| | car parks | | |
| S12 (Labour) | Commercialisation | | -355 |
| (, , , , , , , , , , , , , , , , , , , | Hatch End Pool, Arts | | |
| | Centre, Museum & | | |
| | Bannister stadium. | | |
| S13 (Labour) | Better Integration | | -500 |
| · · · · | with NHS | | |
| | Total | - | -1,692 |
| | | | , |

Memo item, funding from the Public Health ring-fenced grant.

| Ref | Item | <u>14/15 (£k)</u> |
|--------------|---|-------------------|
| RG1 (Labour) | Sports and health SLA | 50 |
| RG2 (Labour) | Initiatives to deal with obesity in Harrow's young people | 20 |

Changes to appendix 8 - Change to reserve policy

"The first call on any under spend at the end of the year will be to <u>carry forward any</u> <u>underspend in the Harrow help scheme or the emergency relief scheme and then</u> tofund the one off cost to transition. Any <u>underspend in relation to the Labour group</u> <u>budget</u>, shall be used to for special external projects as set out by the leader of the <u>Labour group</u>. A contribution to general balances will then be considered with regard to the size of the under spend, the underlying strength of the balance sheet and the need to support other priorities"

Changes to Appendix 13 – Members allowance scheme

Move Cabinet non exec members from band 6 to band 5

Move Chairman of LGPC from band 4 to band 3

Delete <u>any</u>mention of 'portfolio holder adviser'

Proposed: Cllr David Perry

Seconded: Cllr Sachin Shah

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Labour Amendment to Item 9. Capital Program

Capital budget saving

| Ref | Item | <u>14/15 (£k)</u> |
|-------------|--------------------------|-------------------|
| C1 (Labour) | Increased investment in | 670 |
| | our footways and | |
| | highways | |
| C2 (Labour) | Park building | -70k |
| | maintenance, keep | |
| | budget in line with last | |
| | year | |
| C3 (Labour) | Park improvements – , | -250k |
| | keep budget in line with | |
| | last year | |
| C4 (Labour) | Park litter bin- delete | -100k |
| C5 (Labour) | Reduce IT improvements | -250k |
| | from 750k to 500k | |
| | Total | 0 |

Proposed: Cllr David Perry

Seconded: Cllr Sachin Shah

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Labour Amendments to Item 20: Recommended Constitutional Changes Agenda

1. Replace 'shall' by 'may' in line 1 of C (i) 5.3 (page 90) and in (G) (i) 7.14 (page 94)

2. Omit 'and Chairs of the Overview and Scrutiny Subcommittees' from line1,2 of (B) (i) 32.5 and replace 'members' by 'member' in line 2 of (B)(i) (page 90)

Proposed Bill Stephenson Seconded Graham Henson This page is intentionally left blank

COUNCIL MEETING

27 FEBRUARY 2014

QUESTION WITH NOTICE

A period of up to 15 minutes is allowed for the asking of written questions by Members of Council of a Member of the Executive or the Chairman of any Committee.

Questioner: Councillor Nizam Ismail

Asked of: Councillor Barry Macleod-Cullinane (Deputy Leader and Portfolio Holder for Adults and Housing)

Question 1:

"Could the Portfolio Holder share with us how many houses did the Council build between May 2010 and May 2013, under the Labour administration?"

COUNCIL MEETING

27 FEBRUARY 2014

QUESTION WITH NOTICE

A period of up to 15 minutes is allowed for the asking of written questions by Members of Council of a Member of the Executive or the Chairman of any Committee.

Questioner: Councillor Mano Dharmarajah

Asked of: Councillor Susan Hall (Leader of the Council and Portfolio Holder for Community Safety and Environment)

Question 2:

"In my ward, Roxbourne, trees that have perished over the years have not been replaced. Roxbourne Ward is also on the flight path for Northolt Airport, which exacerbates the problem of environmental damage, and therefore trees play a critical role in maintaining a pleasant environment and providing cleaner air for residents. I know you have a keen interest in the environment of the Borough – would you please look into this matter and ensure that the trees that have perished over the years are immediately replaced?"

COUNCIL MEETING

27 FEBRUARY 2014

QUESTION WITH NOTICE

A period of up to 15 minutes is allowed for the asking of written questions by Members of Council of a Member of the Executive or the Chairman of any Committee.

Questioner: Councillor Mano Dharmarajah

Asked of: Councillor Susan Hall (Leader of the Council and Portfolio Holder for Community Safety and Environment)

Question 3:

"Your blitz action in Northolt Road was relatively successful and was a welcome development for my residents in Roxbourne Ward. However, loitering and antisocial behaviour is on the rise and needs to be addressed. Could you please share what specific measures the Council, in consultation with police and Safer Neighbourhood Teams, could take as soon as possible to address these issues, which are important to my ward residents in Roxbourne? Would you, as the Leader and the Portfolio Holder responsible, agree through your good offices to meet with me as local ward councillor on behalf of my residents to understand and address the issues?"

COUNCIL MEETING

27 FEBRUARY 2014

QUESTION WITH NOTICE

A period of up to 15 minutes is allowed for the asking of written questions by Members of Council of a Member of the Executive or the Chairman of any Committee.

Questioner: Councillor Krishna James

Asked of: Councillor Susan Hall (Leader of the Council and Portfolio Holder for Community Safety and Environment)

Question 4:

"Queensbury Park, my local park in Kenton East Ward where I live, has been left in a dilapidated state: there are fallen and cut down trees, problems with upkeep, tennis nets in need of repair and no outdoor gym facilities. When you compare Queensbury Park with Centenary Park, it looks like the poor relation. Would you please give me assurance as the responsible Portfolio Holder and Leader to address the issues and, through your good offices, meet with me on behalf of Kenton East residents, of which I am one?"